

# PSE&G Prepares for Tropical Storm Hermine

## *Additional crews and equipment on hand to restore service*

(NEWARK, NJ – Sept. 2, 2016) Public Service Electric and Gas Company (PSE&G), New Jersey’s largest electric and gas utility, is closely monitoring Tropical Storm Hermine and the possibility it could impact our service territory beginning Sunday. The storm could bring the potential for heavy rain and strong winds as it sweeps up the east coast and possibly lingers into next week

In anticipation of the storm, PSE&G is ensuring that all available personnel are ready to respond beginning early tomorrow morning. The utility is also ensuring that additional supplies, including poles and transformers, are on hand.

“Depending on the track of the storm, Hermine may stall off the New Jersey coast, bringing prolonged periods of wind and rain to our service territory,” said John Latka, PSE&G senior vice president-electric and gas operations. “In addition to having additional personnel and equipment at the ready, we are installing barriers at a number of substations to keep water out. We have already elevated several switching and substations above flood level in preparation for this kind of severe weather.”

PSE&G urges its customers to be cautious if they see downed lines. Downed wires should always be considered “live.” Do not approach or drive over a downed line and do not touch anything that it might be in contact with.

To report downed wires or power outages, customers should call PSE&G’s Customer Service line at 1-800-436-PSEG. Customers can also report power outages and view the status of their outage by logging in to *My Account* on [www.pseg.com](http://www.pseg.com), PSE&G’s mobile-friendly website.

PSE&G offers the following tips to customers to prepare:

- Charge your cell phones, tablets and other mobile devices.
- Fill up your car’s fuel tank.
- Ensure you have a battery-powered radio and a supply of fresh batteries.
- Check your supply of flashlights, blankets, nonperishable food and bottled water for everyone in your family.
- Put your refrigerator and freezer at the coldest setting. Keep a blanket handy to throw over these appliances for added insulation. If electricity is interrupted, keep refrigerator and freezer doors closed as much as possible.
- Compile a list of emergency phone numbers, including PSE&G’s Customer Service line: 1-800-436-PSEG. Call this number to report power outages or downed wires.

PSE&G offers its customers a number of ways to stay in touch and stay informed before, during and after a storm. These tools can be found at [www.pseg.com](http://www.pseg.com) in the “Outage Center,” under “How you can stay connected.”

- Sign up for *My Account* and bookmark the mobile-friendly homepage on your smart phone so it’s easy to report outages and check restoration progress.

- To report power outages via text message, and receive outage updates by text and email, sign up for *MyAlerts*.
- Updated every 15 minutes, PSE&G's online "Outage Map" displays the location and status of power outages in PSE&G's service territory.
- The utility's Twitter and Facebook pages also keep the public informed about our restoration progress. Sign up as a follower to monitor restoration process.
- Be sure everyone in the family is prepared. Go to [www.pseg.com/sesamestreet](http://www.pseg.com/sesamestreet) to learn how to download the PSEG and Sesame Street "Let's Get Ready!" emergency preparedness app, along with tips on how to be ready for any emergency.