

## Important Information as PSE&G Prepares for Storm

*Extra personnel and equipment at the ready*

PSE&G is preparing for the approaching storm system that could bring snow, freezing rain and high winds to our service territory. We are scheduling additional personnel in the field, fueling trucks and have spare poles and other equipment available.

While snow and wind normally don't pose a serious problem, icing on lines and trees can increase the possibility of downed wires and power outages. These types of conditions also make it difficult for our crews to get around, and we can't go up in buckets to make repairs if there are high winds. We will respond to outages and no-heat calls around the clock - as quickly and safely as possible.

**In advance of the storm, we advise customers to prepare an emergency kit that includes:**

- [Water](#), one gallon of water per person per day for at least three days
- [Food](#), at least a three-day supply of non-perishable food
- Flashlight and extra batteries
- First aid kit
- Manual can opener for food
- Cell phones, tablets and other mobile devices that have been charged

**We also urge customers to be cautious during and after the storm:**

- To prevent carbon monoxide poisoning, do not run any gasoline powered engine, including generators and snowblowers, in a garage or any other enclosed space.
- Downed wires should always be considered "live." Do not approach or drive over a downed line and do not touch anything that it might be in contact with.

**To report downed wires or power outages, call PSE&G's Customer Service line at 1-800-436-PSEG.** You can also report power outages and view the status of an outage by logging in to *My Account* on [pseg.com](http://pseg.com), PSE&G's mobile-friendly website.

**PSE&G offers a number of ways to stay in touch and informed before, during and after a storm. These tools can be found in the "[Outage Center](#)," at [pseg.com](http://pseg.com) under "Outage Tools."**

- Sign up for *My Account* and bookmark our homepage on your smart phone so it's easy to report outages and check restoration progress.
- To report power outages via text message, and receive outage updates by text and email, sign up for [MyAlerts](#).
- Updated every 15 minutes, PSE&G's online "Outage Map" displays the location and status of power outages in PSE&G's service territory.